



Advice for Parents

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Take care of yourself

It's really important right now to take care of your own physical and mental health. Children are very perceptive, and they react to what they sense from the adults around them.

Here are some things you can do to help keep yourself healthy:

- Connect with others – maintain relationships with people you care about through phone and video calls
- Exercise – take some time every day to move. You could go for a walk or run. You'll also find lots of fitness videos online for everything from yoga to dance. Find something you enjoy and that makes you feel good
- Eat healthy meals – try to keep a well-balanced diet and drink enough water
- Get some sleep – being anxious or worried can have a big impact on your sleep. If you're struggling to get a good night's sleep, try to develop a calming bedtime routine – for example, do 10 minutes of yoga or listen to calming music. There are also apps you can download that provide guided meditation to help you get to sleep more quickly
- Turn off the news – it's important to keep up to date, but the 24-hour news cycle can make you more anxious. Limit your exposure to the news to only a small amount of time, just enough to know what the latest government guidance is
- Do things you enjoy – now that we're all spending more time at home, we can finally take up that hobby we've always meant to learn. Try baking or gardening or learning to knit. These are also great activities we can share with our children
- Set goals – it's easy to lose track of the days in our current situation, so it can be helpful to set daily and weekly goals to give us a sense of control and purpose. Examples might be setting a goal of walking for half an hour at least 3 times this week or reading a new book
- Connect with the outdoors – depending on where you live, it may not be possible to spend time outside. If you don't have a garden or terrace, you can still open a window to let some fresh air and sunlight in. Put a comfortable chair by the window so you can look outside and get some air as you read a book
- Talk to someone – during this difficult time, sharing with family and friends how you're feeling and what you're doing to cope can be helpful for both you and them. There are also helplines you can call for support – we've included a list at the end of this pack

Talking to your children about what is happening

No matter how calmly you manage the current environment, children are likely to be anxious, so it's important to talk to them about what's happening.

For younger children

Children pick up bits of information from their friends, from the news and from listening to adults talking around them – but they can misunderstand what they're hearing.

Deal with the news head-on and talk about it openly and calmly, giving them the facts.

- Give them age-appropriate information – take a look at:
 - [BBC Newsround hub](#) : this is regularly updated with information and advice
 - [#covibook](#) - for under 7s.
 - [Children's guide to coronavirus](#) - a download from the Children's Commissioner to help explain the situation to children
- Teach them how to know if information they find on the internet is reliable. Explain how some stories on social media may be based on rumours or inaccurate information
- Encourage them to take breaks from listening to or reading the news – overexposure isn't helpful

Encourage questions

- This will give them the confidence to reach out, if they have anything to ask
- Be reassuring but honest when answering questions – it's ok if you don't have all the answers
- Be ready to answer the same question over and over – children tend to repeat themselves when they're feeling uncertain or worried, so you might have to answer the same questions more than once as they seek extra reassurance

Be a role model

- Recognise and manage your own worries first
- Be open about your own feelings and let them know it's normal to be concerned – for example, let them know you're also finding the news a bit worrying and what you're doing to stay calm

Explain how our body's immune system protects us

- It's constantly working against germs without us knowing. We can't and don't need to control this process

- Explain that we're taking precautions against this particular germ because it's a new one which our bodies haven't come across before
- Remind them how important it is that they eat healthy food, sleep and exercise, as this helps to fight germs
- If it helps, reassure them that the effects of this virus on healthy young people are usually very mild

Keep doing your bit to help children reduce the spread of germs

- Remind them to maintain good hygiene like bathing daily and wearing fresh clothes
- Encourage them to sing 'happy birthday' twice when they're washing their hands

For older children

Older children will have the same anxieties about their own health and that of their family and friends as younger children. Yet they are also likely to feel socially isolated, and worried

about the result of school closures on their education and what life will be like after the pandemic is over.

In addition to the steps above:

- **Reassure them** that the school is doing all it can to support them remotely – you could also check that they understand the information you've received so far, in case there are any points of confusion or worry that the school can help to clarify.
- **Encourage them to maintain social ties** – relationships are especially important for older children, so give them room to keep in touch with their friends.
- **Equip them with accurate information** – for example:

[Mythbusters](#) from the World Health Organization

[Data visualisation pack](#) from Information is Beautiful (regularly updated)

- **Share tools to help them manage anxiety**

YoungMinds: [practical steps to take if you're anxious about coronavirus](#)

Mind: [how to take care of your wellbeing when staying home](#)

If your child struggles with higher levels of anxiety

- Some children are naturally more anxious, such as those with existing phobias or obsessive-compulsive disorders. The current situation can make those anxieties worse.
- Get them to do activities such as counting, ordering and sorting tasks which can help them calm down
- Encourage them to use relaxation techniques such as controlled breathing.
- Look out for obsessive or compulsive behaviours and try to get ahead of them early by challenging unhelpful thoughts and assumptions.
- If you're worried about your child's anxiety, YoungMinds is a charity dedicated to children's mental health. They've opened a [parents' helpline](#) for confidential, expert advice. You can reach them at **0808 802 5544**

Helplines and websites for children and young people

If your child would like to speak with someone confidentially, there are helplines and websites specifically for them.

Organisation	Contact information
<p>Shout</p> <p>Free, confidential support via text, available 24/7</p>	<p>Text SHOUT to 85258 in the UK to text with a trained crisis volunteer who'll provide active listening and collaborative problem-solving</p>
<p>The Mix</p> <p>Free confidential telephone helpline and online service that aims to find young people the best help, whatever the problem</p>	<ul style="list-style-type: none"> · Call 0808 808 4994 for free (11am to 11pm daily) · Access the online community · Email The Mix
<p>ChildLine</p> <p>Confidential telephone counselling service for any child with a problem</p>	<ul style="list-style-type: none"> · Call 0800 1111 any time for free · Have an online chat with a counsellor (9am to midnight daily) · Check out the message boards

Making Home Learning Work for your family

We have been working on interactive lessons and have shared timetables with you and your children. Hopefully, this will help provide a structure for you and for them. We're realistic about what pupils will be able to do during this period, and we want you to be too.

Staff are approaching their lessons professionally with their usual code of conduct; we expect pupils to show their usual excellent levels of courtesy

You're not expected to become teachers and your children aren't expected to learn as they do in school. Simply providing them with some structure at home will help them to adapt.

- Designate a working space in your home if possible, and help your children to have a clear cut-off, perhaps with a fun activity at the end of the day, to signal that school is over.
- Stick the timetable up on the wall so everyone knows what they should be doing when, and tick activities off throughout the day.
- Take stock at the end of each week. What's working and what isn't? Ask your children, involve them too.
- Distinguish between weekdays and weekends, to separate school life and home life.
- Ask them to help you cook and bake.
- Accept that they'll probably watch more TV or spend time on their phone – that's fine but you might want to set or agree to some screen time limits.
- Please don't worry about your children getting behind with learning. Everyone's in the same boat, and when things get back to normal, we'll make sure we will do all we can to get everyone back on track.
- Keep in touch with us. If there are any problems, please email your staff. This includes if you or your children need help or clarification with work, or require more material set.

Where to turn to find help

It's "okay" to "not be okay". We all need someone to talk to sometimes. If you feel overwhelmed, or are at risk of abuse, there are people you can call on for support:

Mental health

Organisation	Contact information
<p>Mental Health Foundation</p> <p>Provides information and support for anyone with mental health problems or learning disabilities</p>	<p>Website: www.mentalhealth.org.uk</p>
<p>Mind</p> <p>A mental health charity</p>	<p>Phone: 0300 123 3393 (Monday to Friday, 9am to 6pm)</p> <p>Website: www.mind.org.uk</p>
<p>PAPYRUS</p> <p>Youth suicide prevention society</p>	<p>Phone: 0800 068 4141 (Monday to Friday, 9am to 10pm, and 2pm to 10pm on weekends and bank holidays)</p> <p>Website: www.papyrus-uk.org</p>
<p>Samaritans</p> <p>Confidential support for people experiencing feelings of distress or despair</p>	<p>Phone: 116 123 (free 24-hour helpline)</p> <p>Website: www.samaritans.org.uk</p>

<p>SANE</p> <p>Emotional support, information and guidance for people affected by mental illness, their families and carers</p>	<p>Website: www.sane.org.uk/support</p>
<p>YoungMinds</p> <p>A charity dedicated to children's mental health</p>	<p>Phone: Parents' helpline 0808 802 5544 (Monday to Friday, 9.30am to 4pm)</p> <p>Website: www.youngminds.org.uk</p>
<p>Cruse Bereavement Care</p> <p>Support for grief and bereavement</p>	<p>Phone: 0808 808 1677 (Monday to Friday, 9.30am to 5pm)</p> <p>Website: www.cruse.org.uk</p>

Domestic violence

Organisation	Contact information
<p>NSPCC</p> <p>Child protection charity</p>	<p>Phone: 0808 800 5000 for adults concerned about a child (24-hour helpline)</p> <p>0800 1111 for children (ChildLine's 24-hour helpline)</p> <p>Website: www.nspcc.org.uk</p>
<p>Refuge</p> <p>Advice on dealing with domestic violence</p>	<p>Phone: 0808 2000 247 (24-hour helpline)</p> <p>Website: www.refuge.org.uk</p>